Agility & Innovation	Display agility in the form of adaptability and flexibility, question conventional approaches and generate new and innovative solutions. Start early, test first to see what works and fail small and quickly
Customer Centric	Maintain a focus on quality and efficient customer service to better meet customer needs now and into the future
Data Literacy	Ability to identify, locate, interpret and evaluate information and then communicate key insights effectively, supporting employees to make evidence-based, informed decisions
Engage with Risk	A positive risk culture is one where staff at every level appropriately manage risk as an intrinsic part of their day-to-day work
People, Network & Self-Leadership	Motivate, support, guide and develop others. Develop, maintain and leverage a range of networks and promoting supportive working relationships. Display self-awareness, change readiness and resilience and take responsibility for own development and continuous learning
+1 Job specific	The professional, technical, specialist skills and knowledge required that are specific to the type of work being performed per job family